CURRICULUM VITAE



PERSONAL DETAILS

Name	Zardasht Abdulaziz Abulkarim SHWANY			
Address	Erbil / Qushtapa Town			
Place of residence: Erbil, Iraq				
Birth date	02/09/1986			
Birth place	Erbil, Iraq			
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WORK EXPERIENCE:

2011- 2012 IT help desk in Delta Korek Telecommunication Company Duties:

- Ensures the stable operation of the company computers network and all connected PCs and peripherals.
- Planning, developing, installing, configuring, maintaining, supporting, and optimizing all network hardware, software, and communication links.
- Analyses and resolves end user hardware and software computer problems in a timely and accurate manner, and provides end user training where required.
- Assists with testing new custom hardware units and software.
- Manage installation, configuration, maintenance, and troubleshooting of end user workstation hardware, software, and peripheral devices.
- Conduct research on network products, services, protocols, and standards in support of network procurement and development efforts.
- Assists the Service and Support team with hardware installations and troubleshooting.
- Installing and working with different operating systems, including all Microsoft operating systems, all Windows Server versions, and Linux variants.
- Working technical knowledge of current network hardware, protocols, and standards, including hardware, Active Directory, TCP/IP.

2012-2016 Programmer, IT support and Lecturer in:

- ✓ Salahaddin University / Education Science College.
- ✓ MHE (Ministry of Higher Education and Scientific Research, KRG)
- ✓ Erbil Polytechnic University / Erbil Technical Institute
- ✓ Qala and Mnara Institute for Computer Science.
- ✓ Kany Institute for Computer Science
- ✓ Erbil Polytechnic University / Erbil Heath Technical College

Duties:

- Different Computer Science Modules Lecture.
- Training and guide KRG employees
- Open IT presentations and workshops for new programs
- Install new and update all desktop programs
- Monitoring Networks
- Create and configure network labs.
- Maintenance Networking
- Modifying Database
- Checking and fixing all computers if they have an issue.
- Summer training courses for employees.

2012 part time ICT Trainer Salahaddin University

Duties:

- Provide (ICDL, Office, Multi Media and General Information) courses.
- Open course in computer labs for college employees.
- Opening course for those Students who they apply for studying MSc or PhD.
- Making Grading System for publishing final result.

2008 - 2010 part time.

Ibrahim Sat Company for IT Solution (Maintenance) Erbil

AUC industrial company as ICT support.

SKODA Company as data management.

2014-2018 Freelancer

Training Courses, solving ICT problems for many Companies

2019 – Present

Erbil Health Technical College as Computer Skills Lecture and College IT Manager.

EDUCATION

- February 2015 February 2017 (Elazig Turkey) Firat University Turkey Master degree (M.sc)
- September 2006- July 2010 (Erbil Iraq) Salahaddin University /College of Education science - Iraq Bachelor of science (B.Sc.) Computer science
- **3.** September 2003- July 2006 (Erbil Iraq) Azady High school for boys.
- 4. September 2000- July 2003 (Erbil Iraq) Wali Dewana Secondary school

Some of achieved projects:

- ✓ Designing and performing a computer network for Computer department using (2010)
- ✓ Graduate project: Creating a Distributed Database for Central Admission Using Visual Basic and MS access (2010).
- ✓ Designing and creating Computer Network using win server 2008 R2 in (2012) at Delta Korek Telecommunication Company
- ✓ Design a fast 3D scanner and publishing it (2016).
- ✓ Redesigning Erbil health Technical College network labs (2020).

Certifications

- 1- Yah Satellite Communications Configuration Taring Curse (2011)
- 2- CCNA and MCSA Iraqi Golden Partner (2014)
- 3- IREX E-Learning Professional Training Program TOT (2020)
- 4- Lebanese French University (LFU) Pedagogy Round 3 (2020)
- 5- Pre-Intermediate, Intermediate and Advanced English Language Proficiency.
- 6- Attending to many academic workshops, seminars, webinar and symposium.

COMPUTER KNOWLEDGE (Summary of Professional Skills)

- \checkmark Over 10 years' experience in computer science field.
- ✓ Deep knowledge of all the Microsoft Windows client operating systems & Microsoft Office up to latest Office version.
- ✓ Working within Windows Server 2003, 2008 and 2012 configuration and management.
- ✓ Good experience in NSA (Network System Administration)
- ✓ Working within a TCP/IP network environment, including DHCP, DNS.
- ✓ Capable for diagnosing & resolving hardware, software & end users problems.
- ✓ Experience of problem resolution & quality assurance procedures.
- $\checkmark\,$ Able to communicate complex IT issues.
- \checkmark Ability to work well in a teamwork.
- ✓ Virtual machine (VMware).
- ✓ Programming language skills like C++, C sharp, MS Visual Basic 6.0, database programming (SQL), and Website administration, Photoshop,
- ✓ Networking Skills: (Installing windows servers, (Connecting Clients with server, IP and DHCP configuration, Server firewalls and computer security, Cisco Networking structure by using Packet Tracer, Cute FTP, Wireshark, and Network Security).

- ✓ Windows Server roles (Print server, File server, DHCP, DNS and Group policy)
- ✓ MCSA, CCNA Certificate in Microsoft Iraqi Gold Partner.

LANGUAGE SKILL

Kurdish mother language:

Other Languages

Languages	Reading	Writing	Understanding	Speaking
Arabic	Excellent	Excellent	Excellent	Excellent
English	Good	Good	Good	Good

With a basic Turkish Language

HOBBIES:

Attending international scientific conferences, writing and publishing academic articles, Playing Sports, learning, new Technology, and Travelling.