

KRG  
University of Polytechnic /Erbil  
Khabat Institute  
Dept. of Law administration

21<sup>st</sup> July 2022 الموافق 22/12/1443

**Re: Letter of Appreciation**

Dear Assist. Prof. Muhammad F. Ibrahim Zangana,  
On behalf of our administration team at Salahuddin Haj & Umra Ltd in London, I would like to thank you for the fantastic contribution you have been doing for our customers online lately. We achieved the goals without a second of downtime, which sets an example for handling a project for maximum benefits.

You did an excellent job by training our customers to perform Hajj & Umra , which made huge differences. I am confident that they feel rewarded and recognized under your guidance.

With deep appreciation for your efforts, I wish you all successful.

Best Regards,

**Salah Kavawese**  
**CEO**