



NORWEGIAN
REFUGEE COUNCIL



USAID
FROM THE AMERICAN PEOPLE

CERTIFICATE OF COMPLETION

ABDULLAH YASSEN

HAS ATTENDED THE HUMANITARIAN NEGOTIATIONS TRAINING

At the end of this four (4) days course the attendee is able to:

- ⇒ *initiate, plan and implement humanitarian negotiation strategies,*
- ⇒ *use communication tools and ethical influencing techniques,*
- ⇒ *interact effectively with difficult interlocutors,*
- ⇒ *resolve dilemmas as a team,*
- ⇒ *lead or advise on bilateral or coordinated negotiations.*

Completed on Nov 9, 2023 in Amman, Jordan